

Looking for answers about the MAIRE OPEN DAY event? You're in the right place!

Below you'll find the answers to the most frequently asked questions from participants. If you don't see your question here, just email us at the address below registration@maireopenday.com and we'll be happy to help.

Frequently Asked Questions (FAQ)

1. Event Participation

- **Will the event be live-streamed?**
The event is planned exclusively as an in-person experience, with no live streaming available.
- **Who can I bring with me to the event?**
The event is open to family and friends. Please indicate during registration if you will be bringing siblings, parents, children, partners, or other guests.
- **Can I come with children in strollers?**
Absolutely! The event is accessible to strollers.
- **Can I bring pets, such as dogs?**
For organizational and safety reasons, the event is designed to be enjoyed without the presence of pets.

2. Timing and Access

- **What time does the event start?**
For the Milan office, you will be able to choose a time slot to attend the event. We recommend arriving a few minutes early to complete the check-in process. For all other offices, the event will be open starting at 10:00 AM.
- **Will the parking lot remain open?**
For organizational and safety reasons, the parking lot at the Milan office will be closed. At the Rome office, parking near T3 will be available.

3. Office Area Visits

- **Can I show my desk or office to my guests?**
Yes, it will be possible to visit some office areas, in accordance with staff guidelines. (*) For organizational and safety reasons, access in the Milan office will be limited to T1 and building C; in the Rome office, only T1 will be accessible.

4. Food and Beverage

- **Will food and drinks be distributed during the event? If so, will they be complimentary?**
Yes, at the Milan and Rome offices upon check-in you and your guests will receive a token each that allows you to choose either a sweet or savory snack at the designated food corners. In Catania, a light snack corner will be available for all the attendees.

- **Will gluten-free food be available?**
Yes, gluten-free food options will be provided. Please indicate this need during registration.
- **Will the Pellegrini café be open during the event?**
Yes, the Pellegrini café service in Milano headquarters will be operating as usual throughout the event. In Roma, the café will be closed.

5. Activities for Children and Teens

- **Will there be activities for children and teenagers?**
Yes, playful, creative, and interactive workshops will be organized for different age groups.

6. Registration and QR Code

- **I haven't received my confirmation email. What should I do?**
Check your spam or junk folder first. If you still can't find it, email us at registration@maireopenday.com with the name and email address you used to register.
 - **I lost my QR code. Can I get it back?**
Yes, contact us at registration@maireopenday.com and we'll resend your code.
 - **Can I change the number of guests after registering?**
Yes, you can update your guest number up to September 12. Email us at registration@maireopenday.com with your name and the changes you'd like to make.
 - **Can I replace one of my guests?**
Yes, as long as it's within the deadline set by the organizers. Please send the new guest details to registration@maireopenday.com.
 - **Do minors need their own QR code?**
No, the QR code you receive as the main participant covers your guests, including minors.
 - **Do I need to print the QR code or can I show it on my smartphone?**
Showing your QR code on your smartphone is perfectly fine at the entrance.
 - **What if I arrive without my QR code?**
If you successfully registered, you can still enter by providing the name and surname you used during registration.
- Can I register on-site at the event?**
No, all registrations must be completed online in advance. On-site registration is not available.